

Securing the mesh pre-filter:



More playful kitties like to pull the mesh filter out of its ring. This can be prevented by pushing a short stainless steel wire through the underside of the mesh filter (see picture).

Be careful, the wire may have sharp edges.

Please be sure to clean the mesh sieve regularly (you will gain experience as to the rhythm required for your particular pet(s) and environment.)

For better pre-filtering results, there is also another pre-filter hidden behind the pump's inlet grid. Please be sure to clean this each time you clean the fountain. It, together with the mesh pre-filter, will prevent the pump from clogging. Please also see the more detailed "pump maintenance" instructions (only required if your water pressure decreases even though all filters are clean.)

